

*The Magic of Communication*

**JOSHUA LOZ**

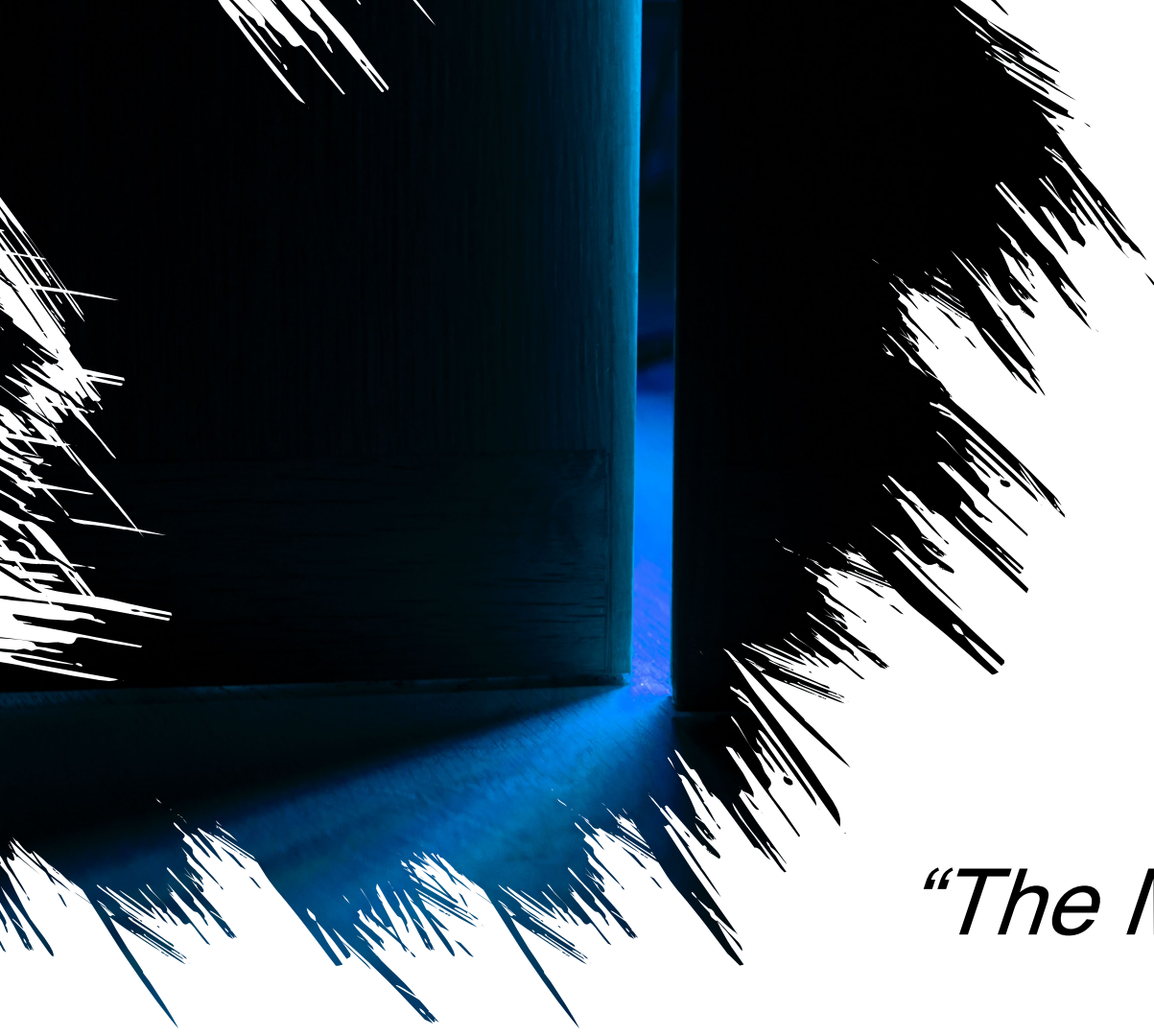




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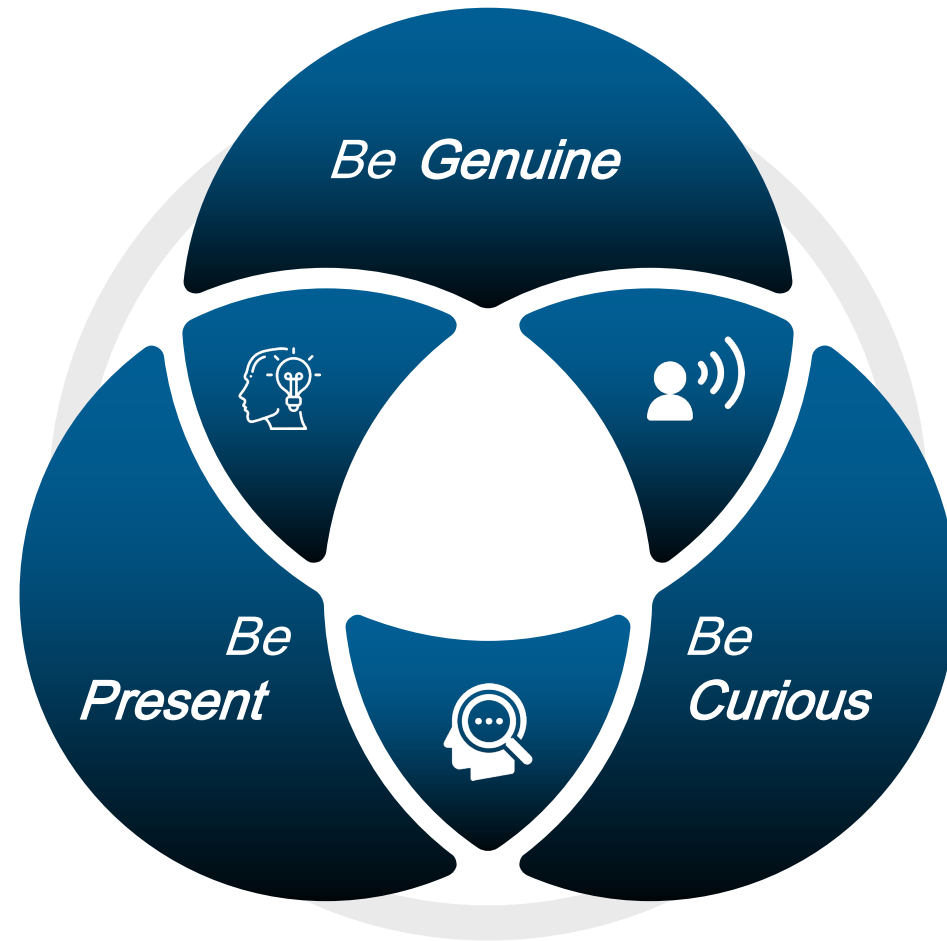
**JOSHUA LOZ**





*“The Most Beautiful Thing We  
Can Experience is the  
**Mysterious**”*

*Three Core Skills for  
Effective Communication:*





*THREE CORE SKILLS FOR  
EFFECTIVE COMMUNICATION:  
**BE PRESENT***



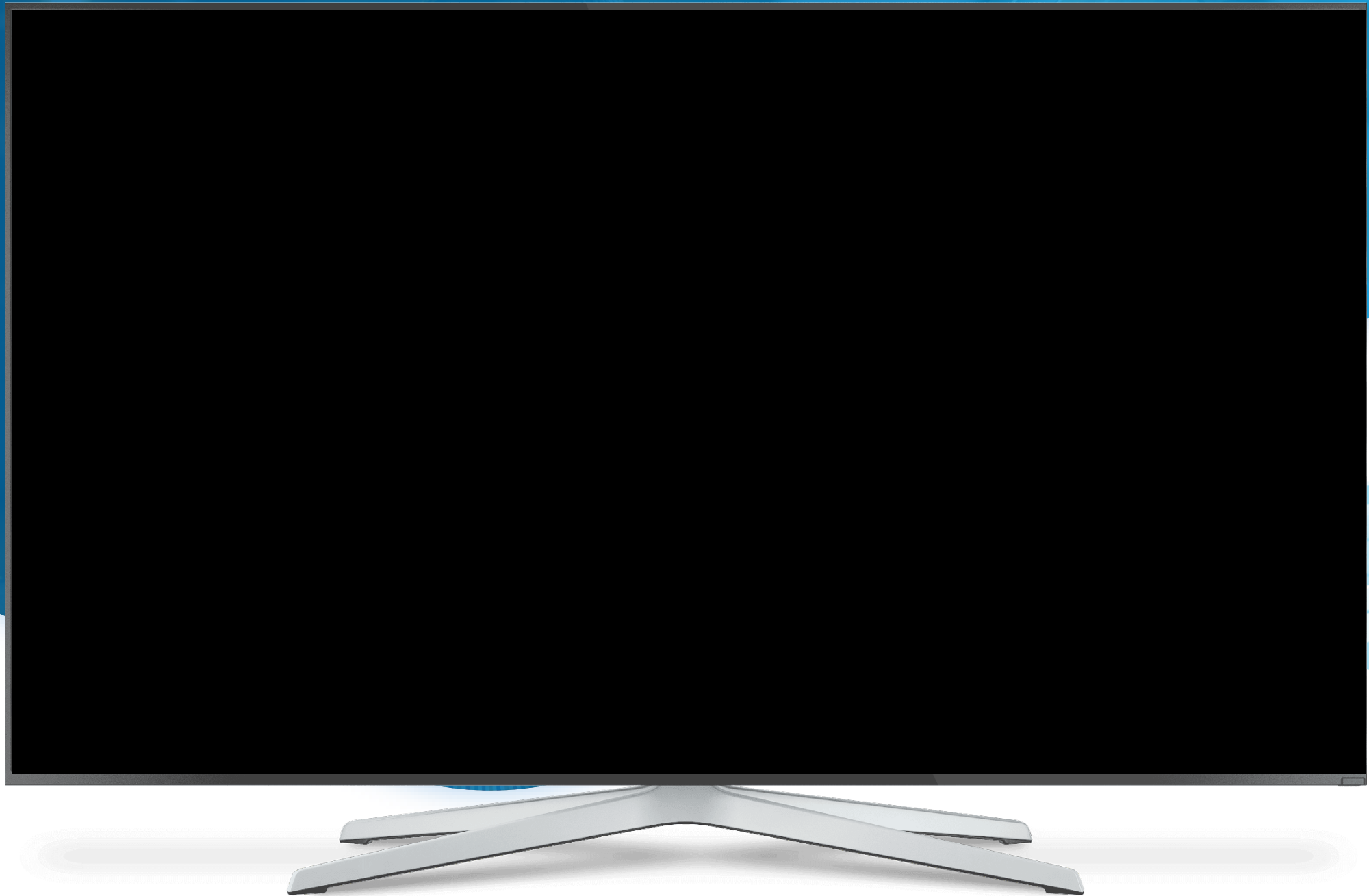
*“Refuse to do something in a particular way, just because it’s the way it has always been done...*

*...Even by yourself.”*



*THREE CORE SKILLS  
FOR EFFECTIVE  
COMMUNICATION:  
**BE GENUINE***







*THREE CORE SKILLS  
FOR EFFECTIVE  
COMMUNICATION:  
**BE GENUINE***



*THREE CORE SKILLS FOR  
EFFECTIVE COMMUNICATION:  
**BE CURIOUS***





*“The most remarkable thing  
at any given time is the person  
standing in front of me.”*

*THREE CORE SKILLS FOR  
EFFECTIVE COMMUNICATION:  
**BE CURIOUS***





1

*How can I:  
Make this interaction about  
the person?*

2

*How can I:  
Put the other person at  
ease?*

3

*How can I:  
Exceed the person's expectation  
of this interaction?*

*Three Core Skills for  
Effective Communication:*



*Be Present*



*Be Genuine*



*Be Curious*



*“The Most Beautiful  
Thing We Can Experience is the  
**Mysterious”***



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