

HAUNTINGLY EFFECTIVE YEAR-END CLOSE PRACTICES

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FOCUS AREAS FOR TODAY'S PRESENTATION

Introductory Comments About the Year-End Process

Best Practices and Common Challenges Handling the Year-End Process

Case Study: City of Pleasanton, TX.

Questions and Answers





GETTING STARTED

INTRODUCTORY COMMENTS

- Lots of year-ends closed between the two of us cities worked for and now cities we serve
- Will share some insights helping assure a smooth year-end process
- Introduce a concept that may be new to some a hybrid approach to managing year-end partnering with a 3rd party to assist with the peaks in the work or handle more "technical" matters when:
 - Staffing Challenges turnover or lack support for more staffing
 - Need technical expertise to address new GASB's, etc.
- City of Pleasanton has used this model with great success will share their experience



GETTING STARTED ON YEAR-END — START EARLY!!!!

- Planning, Planning there are many things that get you started on the path toward a smooth and successful year-end
 - Talk early with your auditors about timing planning meeting to identify any new challenges in the audit this year
 - Know when YOU want to be done be realistic, not everyone can be the first audit completed each year
 - Close months timely during the year; don't wait to year-end to "catch up"
 - Get the bank reconciliations done!!
 - Use a checklist to guide you through year-end; assign tasks with due dates to specific staff members
 - Determine if external assistance (hybrid approach) is desirable to help get to the finish line
 - Have regularly scheduled check-ins with your team and the auditor





BEST PRACTICES AND COMMON CHALLENGES

OPENING SURVEY

- How Do You Feel About Year-End Close/Audit Preparation?
 - A. I'm ready each year. Bring it on!

• B. It's always a last-minute scramble, but we get through it.

- C. I'm secretly updating my resume in another window while trying to figure out my [insert least favorite section here] entries.
- D. I don't have to worry about year-end, I took care of it last year.



PLANNING AND PREPARATION

Early Planning

- Setting timelines and deadlines
- Identifying key tasks and responsibilities

Year-End Checklist

- As detailed as possible
- Customized to your unique situation

Communication

- Coordinating with departments and stakeholders
- Regular updates and meetings



RECONCILIATIONS

Account Reconciliations

- Bank reconciliations for all bank/investment accounts
- Reconciliations for all balance sheet accounts
 - Start with significant accounts (e.g., Accounts Receivable and Accounts Payable), but work to have a reconciliation for <u>every</u> balance sheet account
- Addressing discrepancies
 - Ensuring all accounts are balanced
 - Identify valid reconciling items

Asset Management

- Conducting physical inventory counts
- Verifying and updating fixed asset records
- Rollforward schedule



OTHER CLOSE ACTIVITIES

Long-Term Debt

- New debt issues, current year payments, and accrued interest
- Amortization of premiums/discounts and gains/losses on refunding
- Rollforward schedule

Revenue & Expense Accruals

- Calendar/timeline for significant revenue payments
- Year-end expense cut-off procedures
- Payroll accruals and compensated absences
- DIY review of months subsequent to year-end
- Technical accounting areas (e.g., GASB 68, 75, 87, & 96)
 - Handled in-house or by external consultants
 - What work can be performed during the year vs. at year-end



REVIEW

- Budget to Actual Reviews
 - Identify outstanding transfers, ISF charges, etc.
 - Identify significant variances from budget
 - Determine if entry/correction needed, or valid variance
- Documentation Review & Organization
 - Supporting documents/templates for major closing areas
 - Anticipate auditor questions/requests



TRAINING & SUPPORT

Staff Training

- Providing training on year-end procedures
- Ensuring staff are up-to-date with best practices
- Succession planning and cross training

Thorough Documentation

- Aids with audit readiness and organization
- Mitigates negative impacts of staff turnover



CONTINUOUS IMPROVEMENT

Feedback and Evaluation

- Gathering feedback from staff
 - After action reports, post-mortem analysis, etc.
- Evaluating the year-end close process
- Department "Report Cards"
- Recognition for "super star" departments

Process Improvements

- Identifying areas for improvement
- Implementing changes for the next cycle
- What tasks can be performed more frequently (semi-annually or quarterly) to expedite the year-end process?

COMMON CHALLENGES

Time Constraints

- Managing tight deadlines
- Balancing year-end close with ongoing operations

Resource Limitations

- Managing limited staff and resources
- Ensuring adequate training and support

Compliance Issues

- Keeping up with changing regulations
- Ensuring all requirements are met





CASE STUDY: CITY OF PLEASANTON

CASE STUDY — HYBRID APPROACH TO YEAR-END

City of Pleasanton, TX

- Population of 12,000 with a staff of about 120 FTEs
- City is known for "The Birthplace of the Cowboy"
- City has a Police Dept, Public Works, Library, Museum, Airport, Municipal Court, and City Hall

FY 2022 Audit

- Behind on FY2022 audit, creating delay in bond issuance
- Capital Assets and GASB 87 Implementation work was still outstanding
- Auditor suggested an outside resource to assist brought in Eide Bailly
- Got everything wrapped up and issued three weeks later, on October 17, 2023
- Bonds got issued Happy City Manager!!



CASE STUDY — HYBRID APPROACH TO YEAR-END

FY 2023 Audit

- Very pleased with the focused help on FY2022 audit; retained Eide Bailly for FY2023 audit
- Worked together from start of the audit much smoother process
 - Had catch up due to prior year's audit; but issued timely by March 31, 2024

FY FY2024 Audit

- Very pleased again and signed up for another round
- Just kicking off, but things are cleaned up and City on track to issue first ACFR in January/February

Additional Services

• Strong relationship developed – asked for assistance with other work due to technical expertise or simply volume of work (i.e., ClearGov implementation and budget book assistance, policy development).

CASE STUDY — HYBRID APPROACH TO YEAR-END

- Summary Thoughts about Hybrid Approach
 - Helped stay organized
 - Was able to continue my job duties
 - Loved it and will continue to use





CONCLUSION AND RESOURCES

CONCLUSION

Recap of Best Practices

- Start early!
- Ensure constant internal and external communication throughout the process
- Have a contingency plan in place (staff reallocation, external consultants) to pivot when things get off track
- Develop detailed documentation (e.g., checklists and templates) based on your unique needs
- Evaluate your process at least annually to identify areas for improvement



HELPFUL RESOURCES

- GFOA best practice considerations for timely financial reporting
 - https://www.gfoa.org/materials/timely-financial-reporting
- Take advantage of relevant educational sessions from GFOA, GFOAT and other organizations
- Seek advice from your mentors and your network
 - Others have been in the same situation and solved the same problems
- Staff augmentation/outsourcing





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